

Rev C March 25

Terms and Conditions

1. Bookings

- 1.1 Bookings are only accepted on the basis that you agree to abide by both our terms and conditions and the General Site Rules (which will be found in your welcome pack).
- 1.2 While we are a scout facility, Bookings are only accepted by groups / non-profit organisations that satisfy Section "9. Policy, Organisation and Rules." we are currently unable to accommodate bookings from anyone else.
- 1.3 Where an overnight booking is made, you will have use of the site from 3PM on the day of arrival to 3PM on the day of departure.
- 1.4 Where a day booking is made, you will have use of the site from 9AM to 4PM.
- 1.5 Where an evening booking is made, you will have use of the site from 5PM to 10PM.
- 1.6 These times are enforced by the Warden as other bookings may directly precede or follow yours. If you require an early arrival or late departure, this must be done by prior arrangement only via email to the Warden but may be subject to additional charges. The decision of the Warden is final.
- 1.7 A minimum charge booking fee of £50 is charged for use of the camping field only for one night. This is due to Branthwaite Scout camp being a private use campsite and the booking is therefore for the whole site.



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2. Access

- 2.1 When on site access in general is granted by sole use unless prior agreement /notice is made, some areas are "out of bounds," refer to the risk assessment for details or contact the warden.
- 2.2 When inside the main building follow the Risk Assessment and Fire Risk Assessment for procedures and responsibilities.
- 2.3 Access to some parts of the building is restricted via door locks, this is due to them being maintenance areas and / or dangerous equipment. Do not tamper with access (if a door is locked it is for a reason!).
- 2.4 Dormitories are locked when not booked use by users to prevent access and to reduce energy costs to that part of the building. If you would like access please contact warden, additional costs may apply to the discretion of the Warden.

3. Payment

- 3.1 A provisional booking can be made by filling in our booking request form. We will send confirmation of the details to you. The provisional booking will be held for 30 days from when we send you details. Your booking will only be confirmed upon the receipt of a deposit, of 25% of the fee or £100, whichever is smaller.
- 3.2 Full payment of the fees and a confirmation of the total numbers of people on site must be made 7 days in advance of the start of your booking.
- 3.3 In exceptional circumstance and by agreement with the Warden in advance, we can accept payment is taken on the day of arrival.
- 3.4 Any additional charges which we incur may be passed onto you. This includes but is not limited to, additional bank charges for bounced cheques, charges associated with the recovery of unpaid fees or any damage to our equipment or facilities, except by fair wear and tear as set out below.



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4. Drop off / Late pick up of Equipment

- 4.1 Early drop of and/or late pick up of equipment such as Tents/Marquees and games equipment may arranged by contacting the Warden in advance. We cannot guarantee that this will be possible as it is subject to site availability.
- 4.2 The site is not permanently occupied. We do not provide security for any temporary storage of equipment. The security and safety of any items temporally stores cannot be guaranteed. You are solely responsible for the safety and security of items left at the site before or after your booking.

5. Cancellation Policy

- 5.1 In the event of a cancellation by you, 50% of your deposit payments will be refunded if the cancellation is more than 3 months before your booking. For cancellations within 3 months of your booking the deposit is not returnable in whole or in part. In either case, if another booking is made to cover that period, the Warden may in his discretion return all of part of your deposit.
- 5.2 In the event of a cancellation by us, any money paid will be refunded in full.
- 5.3 In the event of any delays or cancellations of service caused by circumstances beyond our reasonable control, at any time, 50% of the deposit will be refunded. Circumstances beyond our control includes, but is not limited to, government decisions, adverse weather conditions, and failure of power supply, failure of plant or equipment and presence of hazards due to defective structure beyond our control.

6. Damage

- 6.1 The cost of any replacement or repair of any facility or equipment intentionally damaged will be charged to you in full. These charges will be sent to you additional with receipts and photos of the damage.
- 6.2 If accidental damage occurs, please contact the Warden. The charges for repair or replacement can be discussed with the Warden and may be charged at his discretion.



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7. Theft

- 7.1 Intentional theft of any property will be charged for in full.
- 7.2 Accidental theft /misplaced items we understand that sometimes items can be picked up and packed in your own gear, however any discovered items must be returned in person or by post to avoid charges or further action.

8. Liability

8.1 We do not accept any liability for any loss, damage, cost or claim whatsoever and all such liability is excluded. This does not apply to any claim for any personal injury to the death of any person caused by our negligence.

9. Policy, Organisation and Rules

- 9.1 North Fells District Branthwaite Scout Camp is owned by North Fells Scouts and as such the site must comply with Scouts Policy, Organisation and Rules (POR) in how it operates, see https://www.scouts.org.uk/por/ for full details.
- 9.2 All External groups / non-profit organisations (non-Scouts) must show proof of insurance.
- 9.3 All External groups / non-profit organisations (non-Scouts) must show adequate Disclosure and Barring Service (DBS) checks in place.
- 9.4 North Fells District Branthwaite Scout Camp grants bookings on a case-by-case basis for External groups / non-profit organisations and therefore reserves the right to cancel/terminate a booking if it finds that any of the above is not satisfied.